JAWS Inspect 2024 Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: JAWS Inspect 2024

Report Date: May 22, 2024

Product Description: Application

Contact Information: Ryan Jones (rjones@vispero.com)

Notes:

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The WCAG Report section relies on the Remarks and Explanations column to clarify conformance levels for the JAWS Inspect 2024. The JAWS Inspect 2024 has a broad set of capabilities which may or may not be used by all clients. We therefore divide and represent conformance for each of the following capabilities:

1. Full page Report

    1.1.   Full Page Report – Accordion expanded

    1.2.   Full Page Report – Accordions

    1.3.   Full Page Report – Header

    1.4.   Page Structure Table

    1.5.   Page Structure Text Flow

2. JAWS Inspect Report Menu

    2.1.   Guide – Start Testing JAWS Inspect

    2.2.   JAWS Inspect Report Menu

    2.3.   Speech Viewer option

3. Menu options JAWS Inspect

    3.1.   Main Menu Desktop

    3.2.   Setting menu JAWS Inspect

4. Say All report

    4.1.   Say All report Table option

    4.2.   Say All report Text Flow option

Each of these capabilities is represented as a product "user flow". Each user flow is supported by a set of UX components supporting user interaction with the product. When reporting conformance, we provide a total count of components for each user flow. This provides a more granular view of JAWS Inspect 2024 conformance based upon the underlying capabilities.

Evaluation Methods Used: A combination of automated testing and manual expert testing of the templates, components and key user flows of the JAWS Inspect 2024 was conducted to assess technical compliance of the JAWS Inspect 2024 with the success criteria of WCAG 2.2. In addition, usability testing was performed on key

templates and components using multiple screen readers and keyboard combinations. The accessibility of the product is monitored through recurring automation testing and accessibility QA testing is integrated into the SDLC.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes / No)
	Level AA (Yes / No)
	Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	1. Full page Report: **Partially Supports** 2. JAWS Inspect Report Menu: **Does Not Support** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 9 components comply • 3 components do not comply **Issue Summary** Text alternatives: 3 failures Each image that contains meaningful information, not available elsewhere within the user interface, must have a text alternative that describes its purpose, and decorative images must be hidden from assistive technologies.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
1.2.2 Captions (Prerecorded) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply

	3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Issue Summary** None
1.3.1 Info and Relationships (Level A)	1. Full page Report: **Partially Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Partially Supports**	**Component Analysis** • 10 components comply • 2 components do not comply **Issue Summary** Incorrect use of tables: 2 failures Data tables must be defined as well-formed tables with correct row and column headers. Complex tables having multiple header levels must be defined using headers and id attributes. Layout table markup needs to be removed or semantics need to be suppressed. Information incorrectly conveyed: 1 failure Visible information and informational relationships must be correctly conveyed programmatically.
1.3.2 Meaningful Sequence (Level A)	1. Full page Report: **Partially Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Partially Supports**	**Component Analysis** • 9 components comply • 3 components do not comply **Issue Summary** Meaningful sequence: 3 failures Page content must be organized in a logical and understandable order even without visual layout.
1.3.3 Sensory Characteristics (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None

	4. Say All report: **Supports**	
[1.4.1 Use of Color](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Partially Supports** 4. Say All report: **Supports**	**Component Analysis** • 11 components comply • 1 component does not comply **Issue Summary** Color as meaning: 1 failure Color must not be used as the only visual means for conveying meaning.
[1.4.2 Audio Control](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[2.1.1 Keyboard](#) (Level A)	1. Full page Report: **Partially Supports** 2. JAWS Inspect Report Menu: **Partially Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 10 components comply • 2 components do not comply **Issue Summary** Keyboard navigation/interaction: 2 failures All controls and functions that can be used with a mouse must be reachable and operable with the keyboard.
[2.1.2 No Keyboard Trap](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[2.1.4 Character Key Shortcuts](#) (Level A)	1. Full page Report:	**Component Analysis**

	Supports 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	• 12 components comply • 0 components do not comply **Issue Summary** None
2.2.1 Timing Adjustable (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
2.2.2 Pause, Stop, Hide (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
2.3.1 Three Flashes or Below Threshold (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
2.4.1 Bypass Blocks (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary**

	Inspect: **Supports**	None
	4. Say All report: **Supports**	
2.4.2 Page Titled (Level A)	1. Full page Report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
	2. JAWS Inspect Report Menu: **Supports**	
	3. Menu options JAWS Inspect: **Supports**	
	4. Say All report: **Supports**	
2.4.3 Focus Order (Level A)	1. Full page Report: **Partially Supports**	**Component Analysis** • 9 components comply • 3 components do not comply **Issue Summary** Focus order and management: 3 failures Components must receive focus in an order that preserves meaning and operability. Dynamically-added content needs be added to the focus order directly after the element that exposed the content, or keyboard focus needs to be moved to the new content.
	2. JAWS Inspect Report Menu: **Supports**	
	3. Menu options JAWS Inspect: **Supports**	
	4. Say All report: **Partially Supports**	
2.4.4 Link Purpose (In Context) (Level A)	1. Full page Report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
	2. JAWS Inspect Report Menu: **Supports**	
	3. Menu options JAWS Inspect: **Supports**	
	4. Say All report: **Supports**	
2.4.7 Focus Visible (Level A)	1. Full page Report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary**
	2. JAWS Inspect Report Menu: **Supports**	
	3. Menu options JAWS Inspect: **Supports**	

	4. Say All report: **Supports**	None
[2.5.1 Pointer Gestures](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[2.5.2 Pointer Cancellation](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[2.5.3 Label in Name](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[2.5.4 Motion Actuation](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[3.1.1 Language of Page](#) (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report	**Component Analysis** • 12 components comply • 0 components do not comply

	Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Issue Summary** None
3.2.1 On Focus (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
3.2.2 On Input (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
3.3.1 Error Identification (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
3.3.2 Labels or Instructions (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None

4.1.1 Parsing (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
4.1.2 Name, Role, Value (Level A)	1. Full page Report: **Does Not Support** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Partially Supports**	**Component Analysis** • 8 components comply • 4 components do not comply **Issue Summary** Role, name and state information: 3 failures Controls must expose correct accessible role, name, and state information to assistive technologies. Dialog: 3 failures The modal dialog needs to follow the established design pattern. Accordion: 1 failure The accordion needs to follow the established design pattern.
3.2.6 Consistent Help (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
3.3.7 Redundant Entry (Level A)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply

	3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Issue Summary** None

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
1.2.5 Audio Description (Prerecorded) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
1.3.4 Orientation (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Partially Supports** 4. Say All report: **Supports**	**Component Analysis** • 11 components comply • 1 component does not comply **Issue Summary** Orientation: 1 failure The content view must not be limited/locked to a single display orientation and content or functionality must be the same in different orientations.
1.3.5 Identify Input Purpose (Level AA)	1. Full page Report: **Supports**	**Component Analysis** • 12 components comply

	2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	• 0 components do not comply **Issue Summary** None
[1.4.3 Contrast (Minimum)](#) (Level AA)	1. Full page Report: **Partially Supports** 2. JAWS Inspect Report Menu: **Does Not Support** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 9 components comply • 3 components do not comply **Issue Summary** Text contrast: 3 failures Text elements must have sufficient color contrast.
[1.4.4 Resize text](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Partially Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 11 components comply • 1 component does not comply **Issue Summary** Resize text (including not preventing zoom on mobile/tablet): 1 failure Users must be able to resize text, without using assistive technology, up to 200% with no loss of content or functionality.
[1.4.5 Images of Text](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[1.4.10 Reflow](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report	**Component Analysis** • 12 components comply • 0 components do not comply

	Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Issue Summary** None
[1.4.11 Non-text Contrast](#) (Level AA)	1. Full page Report: **Partially Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Partially Supports**	**Component Analysis** • 9 components comply • 3 components do not comply **Issue Summary** Non-text contrast: 3 failures UI components (including states) and meaningful graphical objects must have sufficient color contrast.
[1.4.12 Text Spacing](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[1.4.13 Content on Hover or Focus](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[2.4.5 Multiple Ways](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None

	4. Say All report: **Supports**	
[2.4.6 Headings and Labels](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[3.1.2 Language of Parts](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[3.2.3 Consistent Navigation](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[3.2.4 Consistent Identification](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
[3.3.3 Error Suggestion](#) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report	**Component Analysis** • 12 components comply • 0 components do not comply

	Menu: **Supports**	**Issue Summary**
	3. Menu options JAWS Inspect: **Supports**	None
	4. Say All report: **Supports**	
[3.3.4 Error Prevention (Legal, Financial, Data)](#) (Level AA)	1. Full page Report: **Supports**	**Component Analysis**
	2. JAWS Inspect Report Menu: **Supports**	• 12 components comply
		• 0 components do not comply
	3. Menu options JAWS Inspect: **Supports**	**Issue Summary**
	4. Say All report: **Supports**	None
[4.1.3 Status Messages](#) (Level AA)	1. Full page Report: **Supports**	**Component Analysis**
	2. JAWS Inspect Report Menu: **Supports**	• 12 components comply
		• 0 components do not comply
	3. Menu options JAWS Inspect: **Supports**	**Issue Summary**
	4. Say All report: **Supports**	None
[2.4.11 Focus Not Obscured (Minimum)](#) (Level AA)	1. Full page Report: **Supports**	**Component Analysis**
	2. JAWS Inspect Report Menu: **Supports**	• 12 components comply
		• 0 components do not comply
	3. Menu options JAWS Inspect: **Supports**	**Issue Summary**
	4. Say All report: **Supports**	None
[2.5.7 Dragging Movements](#) (Level AA)	1. Full page Report: **Supports**	**Component Analysis**
	2. JAWS Inspect Report Menu: **Supports**	• 12 components comply
		• 0 components do not comply
	3. Menu options JAWS Inspect: **Supports**	**Issue Summary**
	4. Say All report: **Supports**	None

2.5.8 Target Size (Minimum) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None
3.3.8 Accessible Authentication (Minimum) (Level AA)	1. Full page Report: **Supports** 2. JAWS Inspect Report Menu: **Supports** 3. Menu options JAWS Inspect: **Supports** 4. Say All report: **Supports**	**Component Analysis** • 12 components comply • 0 components do not comply **Issue Summary** None

Table 3: Success Criteria, Level AAA

Notes: Not evaluated